



Satellite phone

SO-2510



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FCC

FCC SAR Compliance Statement

The Federal Communications Commission (FCC) has adopted a safety standard for human exposure to Radio Frequency (RF) electromagnetic energy emitted by FCC-certified equipment. This wireless mobile phone has been evaluated under FCC Bulletin OET 65C (01-01) and found to be compliant to the requirements of uncontrolled environmental limits as set forth in CFR 47 Sections 2.1091, 2.1093 addressing RF Exposure from radio frequency devices when operated in accordance with the operation guidelines described in this manual. Proper operation of this radio device according to the instructions in this publication will result in user exposure substantially below the FCC recommended limits.

Your wireless phone SO-2510 is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.* Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (for example, at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this model phone as reported to the FCC when tested for use at the ear is 0.37 W/kg (with regard to Body-worn measurements, this mobile phone can not be used in a body worn position because in this position the phone can not properly receive and transmit the satellite signal and the operation is not practicable). The body-worn operation is restricted in use.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

FCC

The FCC has granted an Equipment Authorization for this wireless mobile phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID:TZ5SO-2510.

In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kilogram (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements. SAR values may vary depending on national reporting requirements and the network band.

FCC RF Interference Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits of a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential environment. This equipment generates, uses, and radiates radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference. However, there is no guarantee that interference will not occur. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to correct the interference by one of the following measures:
 - Reorient or relocate the receiving antenna.
 - Increase separation between the equipment and receiver.
 - Connect the equipment to an outlet on a circuit different from which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician.

FCC



This equipment generates or uses radio frequency energy. Changes or modifications to this equipment may cause harmful interference unless the modifications are expressly approved in the instruction manual. The user could lose the authority to operate this equipment if an unauthorized change or modification is made.



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Before you start

Please read carefully and make yourself familiar with the safety measures and user instructions in this Manual before you start to use your SO-2510. User Interface in the product could be different from the image in the Manual. The settings may be different depending on the region. Internal software could be partially changed for improved performance without prior notice, and the contents of any changes can be checked at <http://www.thuraya.com>.

For your safety

Read these simple guidelines they will help you get the most out of your Thuraya Phone. For more detailed explanations please refer to the complete user guide.

SWITCH ON SAFELY

Do not switch the phone on when wireless phone use is prohibited or when it may cause interference or danger.

ROAD SAFETY COMES FIRST

Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.

SWITCH OFF IN HOSPITALS

Follow any restrictions. Switch the phone off near medical equipment.

SWITCH OFF IN AIRCRAFT

Follow any restrictions. Wireless devices can cause interference in aircraft.

SWITCH OFF WHEN REFUELING

Do not use the phone at a refueling point. Do not use near fuel or chemicals.

SWITCH OFF NEAR BLASTING

Follow any restrictions. Do not use the phone where blasting is in progress.

Before you start

Battery Information

Do not short-circuit the battery. Accidental short-circuiting can occur when a metallic object such as a coin, clip, or pen causes direct connection of the positive (+) and negative (-) terminals of the battery. (These look like metal strips on the battery.) This might happen, for example, when you carry a spare battery in your pocket or purse. Short-circuiting the terminals may damage the battery or the connecting object.

Taking Care of your Thuraya Mobile Phone

Your device is a product of superior design and craftsmanship and should be treated with care.

The suggestions below will help you protect your warranty coverage.

- Keep the device dry. Precipitation, humidity and all types of liquids or moisture can contain minerals that will corrode electronic circuits. If your device does get wet, remove the battery and allow the device to dry completely before replacing it.
- Do not use or store the device in dusty, dirty areas. Its moving parts and electronic components can be damaged.
- Do not store the device in hot areas. High temperatures can shorten the life of electronic devices and damage batteries.
- Do not store the device in cold areas. When the device returns to its normal temperature, moisture can form inside the device and damage electronic circuit boards.
- Do not attempt to open the device other than as instructed in this guide.
- Do not drop, knock, or shake the device. Rough handling can break internal circuit boards and fine mechanics.
- Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the device and may violate regulations governing radio devices.
- Use the battery chargers indoors.
- Always create a backup of data you want to keep (such as contacts and calendar notes) before sending your device to a service facility.

Before you start

Certification information (SAR)

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed and manufactured not to exceed the limits for exposure to radio frequency (RF) recommended by international guidelines (ICNIRP). These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

Before you start

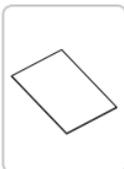
SO-2510 Unpacking



Handset



Battery



Quick start guide



Ear set



Travel charger

User manual &
Warranty card

SO-2510 Accessories



Data cable

Your SO-2510



- 1 SAT antenna
- 2 Ear speaker
- 3 LCD screen
- 4 Left soft key
- 5 Right soft key
- 6 Send key
- 7 End key
- 8 4 ways navigation key
- 9 Ok key
- 10 Numeric keypad
- 11 Star key
- 12 Sharp key
- 13 Microphone
- 14 Docking hole
- 15 Battery hole
- 16 Charge socket
- 17 SIM card hole
- 18 USB/Data cable slot

Before you start

Key and button description



Navigation Key

4-way direction key for moving focus in menu screen.



Center Key

This key is used to select/unselect and confirm menu options.



Left Soft Key

The function of the key depends on the text shown on the display above the key.



Right Soft Key

The function of the key depends on the text shown on the display above the key.



Send Key

To accept or initiate a call.



End Key

To end the current connection, or to reject an incoming call.

Press and hold to turn the phone on or off.



Keypad

Used to enter phone numbers and to enter text using the number keys, 1 to 9, repeatedly until the desired character appears.

A long key press on 0 key will display a '+'.
A long key press on * key will display a '*'.
A long key press on # key will display a '#'.
A long key press on End key will display 'OFF'.



* Key

A long key press will put the phone into a Manner mode.



Key

Press and hold to lock the keypad.



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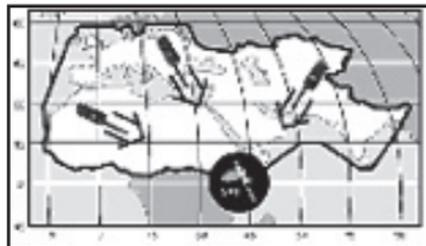
Getting started

Introduction

Your SO-2510 is a high performance mobile phone using satellites for communication. The combination of Satellite (SAT) communications and GPS (Global Positioning System) technology allows phone communications without base stations. SAT phone communications are similar to GSM and any GSM phone user can easily use it. However, there are a few specific differences between GSM and SAT. These are explained below.

While idle with SAT or communicating with a good quality signal, the antenna need not be pulled out. However, the antenna should be pulled out to receive SAT calls or to start SAT.

While watching the indicator for SAT signal strength, move around to achieve the best connection quality for the mobile phone. SAT communication requires clear space without obstructions. Avoid obstructions such as buildings, trees or mountains. Also, it is important to direct the antenna of the mobile phone towards satellites.



Getting started

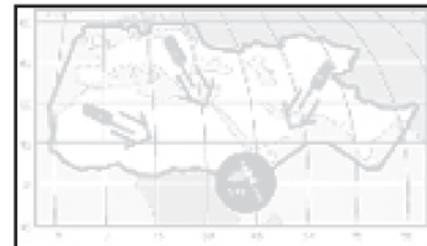
HPA (High-Penetration Alerting)

The Thuraya system features a 'High-Penetration Alerting' capability that allows you to be notified of incoming calls even when your mobile phone has poor signal coverage. When the mobile phone receives a High-Penetration Alerting signal it will alert you with an 'early ring' and a special display message (see page 18).

To answer the call, you must immediately extend the antenna and move the mobile phone into a position that has a clear 'line of sight' to the satellite. When this has occurred the mobile phone display will change, prompting you to answer the call and proceed with the conversation. If the call is not answered promptly after the High-Penetration Alerting signal is received, the calling party will be diverted to voice mail and/or an announcement stating that you are not available to answer.

Just like GSM, the satellite coverage area is divided into many different regions. The phone searches the network automatically (see page 64) and determines which service region is active by registering its presence with the Thuraya system. If the mobile phone has not been able to update this registration due to a weak signal, the registration information will become out of date or 'stale'. This is indicated on the display by a blinking SAT icon in the left of the signal strength indicator. This condition will clear automatically once signal conditions improve and a call is made or a period of time elapses. You also have the option to speed up that procedure by manually having the mobile phone register with the Thuraya system.

This is accomplished with the function SAT Registration in the mobile phone's menu (see page 64). Make sure you have good SAT signal strength before using this function.



Getting started

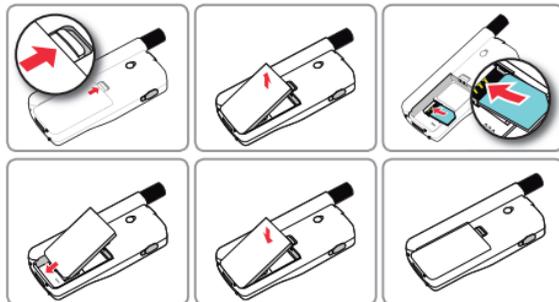
Initial steps

Inserting SIM card

The SIM card (Subscriber Identity Module) is the 'plug' to the network and provides the phone number, memory for storing phone numbers and short text messages (SMS).

To insert the SIM card :

1. Switch off the mobile phone before removing the battery and inserting the SIM card.
2. Lift the battery from the back of the mobile phone and insert the SIM card as shown in the pictures below.



Connect the charger and charge the battery

You should charge the battery supplied with the mobile phone as soon as possible to obtain full battery charge.

To charge the battery :

1. Fit the correct country specific adapter into the charger.
2. Plug the charger plug into the charger socket.
3. Connect the charger to an AC source.



While the battery is charging you see the symbol changing to cyclically. The battery is fully charged after 2 hours and 30 minutes. The charger stops charging automatically when the battery is full. As long as the charger is not disconnected it restarts charging after a while to keep the battery fully charged.

You may still use the mobile phone while charging the battery.

The internal clock for time, date (see page 62) and alarms (see page 46) will still keep running for about two hours if neither the battery nor the charger is connected, but no alarm will sound unless a charged battery is connected.

Getting started

Switch the mobile phone On/Off

Press for 3 seconds to switch the mobile phone on.

Press for 3 seconds again to switch the mobile phone off.

Enter your PIN

The PIN (Personal Identification Number; 4 to 8 digits) is initially supplied together with the SIM card by your service provider and can be changed later. (see page 65)

1. Enter PIN using keys on keypad.
Each digit entered is displayed as an *.
2. Press to confirm PIN.

Note

- If more than 3 errors are made when entering PIN code, PUK code must be entered.

Emergency call (SOS)

Until you have entered the correct PIN, you can make only emergency calls.

To make an emergency call before having entered the PIN. In screen Press (SOS).

Or.

1. Enter a specific emergency number.
2. Press .

The softkey SOS is available even

- when the SIM card in your mobile phone is not valid.
- when you have a valid SIM card but no roaming with the selected service provider is possible.

After the PIN is accepted, you have to make an emergency call in the same way as you make a 'normal' call.

Getting started

Note

- Emergency calls may not be possible on all cellular telephone networks or when certain network service are in use.
- In uneven terrain or close to large buildings, the operating range can be limited, which affects the connection.
- With some service providers it may not be possible to make an emergency call if no SIM card is inserted in the mobile phone.

Emergency numbers normally are : 112, 911, 999

Check with your network service provider for local emergency numbers in your area.

Setup Wizard

Use this to set the basic details of the phone when booting initially. You can either use or skip this function.

To change settings, use the applicable menu or Setup Wizard Menu in Settings.

For more details, refer to Setup Wizard Menu in Settings.

Lock/Unlock in Idle Screen

The keypad may be locked so that a number can not be accidentally dialed e.g. while the mobile is in your pocket or handbag.

(e.g. It is to protect your personal information while you have left the phone in a pocket, bag or some other place for a while, or from the person who might have picked up your lost phone.)

Calls can be received while the phone is locked.

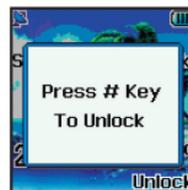
To Lock :

1. In idle screen, long press  (#) key.
2. Locked.



To Unlock :

1. Press  key.
2. Press  key within 3 seconds.
3. If not pressing  key within 3 seconds, the locked mode will not change.



Getting started

Display

Display layout



Indicator line
SAT area information

Time & Date line
Softkey comment line

The pattern of the display areas is as follows :

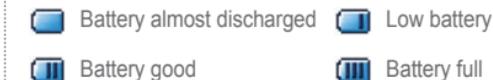
1. The indicator line shows mainly symbols which inform you about the operating conditions of the mobile phone.
2. The main area shows data relating to calls, menu and their submenus, and displays the editors for the Contacts and SMS messages. In idle mode (standby), the network name, time and date are displayed.
3. The softkey line operates together with the  and  softkey and the OK key  beneath this line. It provides access to menus and controls. (see 'Using softkey and Ok key' on page 14)

Display symbols

Signal type



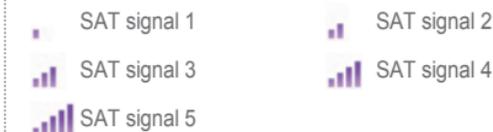
Battery strength



HPA strength



Signal strength

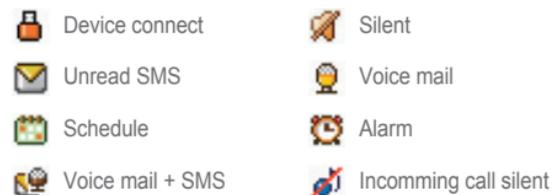


Getting started

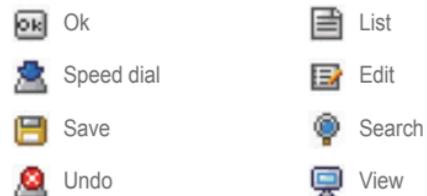
Call status



Phone status



Softkey command



Using softkey and menu

You can, with these functions, execute and cancel Menu and Sub menu items to obtain desired results quickly. While on call or during editing numbers or text, changes to menu system and approach to the wide functions are offered according to the situation. Menu can be more easily used by carefully following the items below.

In idle mode your mobile phone offers functions and settings which allow you to adapt the mobile phone to your needs. You access these functions through menus and submenus by scrolling or by using the appropriate shortcut.

During a call or while you are editing a number or text, the menu system changes and gives access to various functions, depending on the context.

The following section describes the principles of using the menu.

Getting started

Softkey action

Softkey actions for function calls and navigation in menus and lists are performed through entries in the softkey line in conjunction with the corresponding keys below this line.

Depending on the number of softkey actions offered, the two softkeys beneath the softkey line and the okay key can be used:



Note

- Command of is in the form of Icon. Refer to page 14 where each icon and corresponding command are shown.

Menu navigation

Menu screen is composed of 9 menus. Use the navigation key to move the focus to the desired menu icon, and execute by pressing .



Getting started

Quick access

Menu items can be executed by using the key pad as well as by using the navigation key and softkey as in menu navigation.

In the following example, Speed dial is described using both methods.



1. In idle screen press Menu.
2. Scroll to [Contacts] and select.
3. Scroll to Speed dial and select.



Or. (Quick access)

1. in idle screen press Menu.
2. Press .
3. Press .

Step back one menu level

If you need to go back to a previous window or to move to higher menu during menu execution:

1. Press .

Exit the menu

To go to idle screen during menu execution:

1. Press .

Getting started

Making and receiving call

In order to make a call you must be connected to a network and have an adequate SAT signal. When  comes on in Indicator line, call can be refused by using reject.

Dial using the keypad

Telephone numbers can be dialed using traditional method.

1. Enter phone number using keypad.
2. Press .



Note

- To make an international call, long press  for + is displayed and then enter country code without the leading 0's.
- When entering a number, a long press on  enters P (pause) and a long press on  enters W (Wait), but the number entering cannot start with P or W.

How to end a call

1. Press .

Receiving a call

When there is an incoming call, it is displayed on the screen as follows.

- Ringtone (according to melody and volume of current setting) can be heard.
- A flashing  is displayed.
- If caller's number is set to be displayed, the number will be displayed on the screen. If the number is one stored in contacts, corresponding name of contact is displayed on the screen.

Accept a call

1. Press .

Reject a call

1. Press  or .



Note

- When in an existing call is used, press  to reject an incoming call using reject.

Getting started

Silent a call

If the ringtone of your phone is inconvenient, it can be turned off by using silent.

1. Press .

Note

- Sound volume during call can be increased/decreased by using  and other sound volumes can be changed by using the sound setting menu.

High-Penetration Alerting

You cannot receive an incoming call if the SAT signal to your mobile phone is not good enough. In this situation, a message box with "SAT Call Find Improved Reception" and a special ringtone will be displayed on the screen, and signal on indicator line changes to HPA signal.



You cannot receive calls in High-Penetration Alerting mode. You must move to a place of better SAT signal to receive calls. Otherwise, you can use reject or ringtone off.

To receive calls in HPA mode:

1. Move to a place with an improved signal .
2. Fully extend the antenna of SO-2510.
3. Point SO-2510 roughly towards satellites.
4. While watching signal on indicator, as soon as signal strength is strong enough the warnings disappear from the display. Now you can accept the call as usual by using the  key.

Getting started

Option during a call

Incoming call:

When User1 is receiving a call from User3, while talking with User2, User1 can 'accept' or 'reject' the call from User3. If the call is rejected, the conversation between User1 and User2 is not affected. If the call is accepted, User2 is put on hold and User1 is connected to the call from User3. Using the option menu, User1 can swap over User2 and User3, or operate a multi-party call up to 6 users including User1.

Outgoing call:

If User1 wants to make a call to User3, while talking with User2, using the option menu puts User2 on hold and enters User3's phone number. To include User2 in the conversation with User3, select a multiparty call on the option menu. User2 and User3 can be swapped over. Up to 6 users including User1 can have a conversation simultaneously.

New Message

To enter Name, Message and Memo, follow the below procedures.

In order to facilitate fast operation, the Select mode and Enter mode are separated with SO-2510. In the Select mode, entry cannot be made with keypad but can be made by using the Edit mode.

Select mode



Focus can be moved using navigation key, and entry cannot be made in general text box except number entry. When text entry is possible,  is displayed on softkey line. That is, to enter name in select mode,  should be pressed to move into edit mode.

Edit mode



Desired characters can be entered. In edit mode, navigation key can be used to put space at the end of text row, as well as to move cursor. Text composition is restricted for each item, 20 Latin characters for name and 100 Latin characters for schedule.

Getting started

Change Input mode

Entry status is displayed with **NUM SVM ABC abc 123**.

Among these, change of capital/small characters can be done by pressing **#** (sharp key). To change to **NUM SVM 123** **eZit**, Option should be used.

ENG Input Name 2/30
ABC

abc shows whether current entry status is capital or small characters.

Differentiating capital and small character is supported only with Latin language and supported entry forms in Text entry are as below.

ABC : Capital **abc** : Small **ABC abc** : Capital + Small
123 : Number **SVM** : Special Character **eZit** : eZitxt On

abc indicates number of current entered characters and available characters for entry.

Note

- In eZitxt status, capital/small character status is not shown. However, pressing **#** lets you know that capital/small character entry is still operating.
- To switch on or off eZitxt, press **#** (for a few seconds). Additionally, press **#** shortly and a symbol input popup window will be shown. Once text is input, the status will change to Tap mode.

Input symbol

There are two ways to enter symbols.

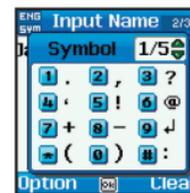
One is in symbol pop up by changing entry status with **SVM**, and the other is to obtain desired symbol by pressing **#**.

To close the window without entering symbol, press **#** key (Close).

To make a symbol

In text editor

- Press **#** (option).
- Scroll to Symbol and select.
- Use **#** to select a page.
- Press desired symbols or numbers.



SVM is composed of page 1~4 and change of page is done with **#**, and symbol entry is done using keypad. (e.g.) Entry of "?" is complete by pressing **#**.

Getting started

Note

- Special characters can be simply entered by pressing **#** when it is not for symbol or numbers.

The details of special characters are below.

.	,	?	←	!	@	*	-
CR(↵)	()	:	:	'	/	"
=	<	>	%	&	"	_	#
{	}	\$	£	¥	¥	¤	~
[]	i	¿	!	?	Δ	Φ
Γ	Λ	Ω	Π	Ψ	Σ	Θ	Ξ

Input number

There are two ways to enter numbers in text entry window. One is to change entry status to numeric and the other is to press desired number on keypad for 2 seconds.

To make a Number mode

In text editor

- Press **#** (option).
- Scroll to 123 and select.
- Scroll to NUM and select (Arabic, Urdu, Hindi Number).
- Press desired numbers on the keypad.

Or.

- Press desired numbers on the keypad for a few seconds.

Note

- It is easier to change entry status to numeric when entering a series of numbers.

Getting started

Change language

SO-2510 supports 10 languages.

Supported languages are:

- | | | | | | |
|------------|------------|------------|------------|------------|------------|
| 1. English | ENG | 2. French | FRE | 3. German | GER |
| 4. Spanish | SPA | 5. Turkish | TUR | 6. Russian | RUS |
| 7. Farsi | FAR | 8. Arabic | ARA | 9. Hindi | HIN |
| 10. Urdu | URD | | | | |

The language is divided into System language and Input language, and System language is for menu settings shown on screen and Input language is for entering messages or name.

When composing a message, the user can use two languages. English is supplied as basic, and the other language should be set up by the user in <Settings - Language>. (see page 56)

To change entry language

In text editor

1. Press (option).
2. Scroll to Language and Ok.
3. Scroll to desire language and press Ok.



eZitxt On/Off

eZitxt is built in for faster entry of words. With eZitxt, you don't have to type in desired words. A few keys in combination entered by user will recommend the nearest words.

To switch eZitxt On/Off

In text editor

1. Press (option).
2. Scroll to eZitxt and select.
3. Press desired numbers on the keypad.



Results obtained through - - - are two recommended words including "Believe".

To enter the recommended word from eZitxt, repeatedly press keypad of the word until desired word is found, and press to enter, and in case desired word is not shown, move focus using to the desired word and press .

Use to search more words.

To enter a new word which is used frequently, register it in **Dictionary** located in Option for easy future use.

Getting started

Dictionary

In eZitxt only the words registered in eZi engine are recommended, when new words or names are not recommended, the user has the ability to insert a new word in the eZitxt dictionary.

To register a new word

In text editor

1. Press (option).
2. Scroll to Dictionary and select a word.
3. Dictionary List Move.
4. Press (Add).
5. Input new word.



To change the registered word

1. Press (option).
2. Scroll to Dictionary and select a word.
3. Dictionary List Move.
4. Press (Edit).
5. Change word.



To delete the registered word

1. Press (option).
2. Scroll to Dictionary and select a word.
3. Dictionary list Move
4. Press (Delete).



Note

- Using Dictionary 'Add' and 'Edit' functions may affect the Input language. Particularly, when editing a word in the Dictionary, the Input language in which a word is already saved, and the Input language currently set up must be the same.

To clear text

To clear already entered text, a short press of the key clears one character at a time and a long press of the key clears all of the entry.



SO-2510

www.thuraya.com

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